

How to Order / Order Form

How to Order:

INTERNET: www.nurturingparenting.com
24 Hours a Day!

PHONE: (800) 688-5822
Monday thru Friday; 8:00 – 4:30 MST

FAX: (435) 649-9599

EMAIL: fdr@nurturingparenting.com

MAIL: Family Development Resources, Inc.
PO Box 982350
Park City, Utah 84098-2350

Method of Payment:

U.S. Funds Only

1. **Check or Money Order**
2. **Credit Card** (MasterCard, VISA, American Express, Discover)
3. **Invoice** (Available only with an established account or purchase order.)

Payment Terms:

Payment is due within 30 days upon receipt of materials. Please note: We will not ship orders if you have past due invoices. Payment must be made in U.S. currency.

Shipping and Handling:

Continental U.S.

We ship via UPS insured Ground. Allow 10-14 working days, depending on your location.

Shipping & Handling Continental U.S.

Orders up to \$100.00, add \$7.00.
Orders over \$100.00, add 7% of total order.

1st, 2nd, and 3rd Day Air Rates are available and determined by weight of the materials. This is an added cost over the regular shipping rate.

Outside Continental U.S.

Call 800-688-5822 for shipping rates outside the Continental U.S.

Refunds/Exchanges:

Return materials in perfect condition **within 21 days** for a refund. Insure returns (UPS, FedEx USPS) as the customer is responsible for lost or damaged materials. After 21 days a credit will be issued on your account, to be used for materials only. The customer is expected to **pay all shipping charges**. Call for more information.

How to Return Materials:

Family Development Resources, Inc. is not responsible for returns lost or damaged through the U.S. Mail.

1. Enclose a copy of the invoice to insure proper credit.
2. Carefully package the materials to avoid damage during shipment.
3. Return materials by an insured carrier. Return shipping charges are the responsibility of the customer.
4. Return the materials to our Customer Service at:

Family Development Resources, Inc.
3070 Rasmussen Road, Suite 190
Park City, UT 84098

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